

IMPT: Please do not reply to this email as it is auto generated.
This email contains information that is important to you. Please read this email carefully.

Dear Student,

We are pleased to offer you campus accommodation for Academic Year 2024/2025 Semester 1 & 2. You are offered a Twin-sharing Apartment, and you may find the attached photos of the apartment for your reference.

The accommodation results are available online from:

27 June (10.00am, Singapore time) to 03 July (11.59pm, Singapore time) 2024 (deadline).

- For new Graduate students who have completed your **Registration (part one)**

Please wait 3 days before login to <https://uhms.nus.edu.sg/StudentPortal> using your NUSNET ID and password.

1. Accommodation

1.1. The accommodation offer is for the period from **4 August (contract start date) to 8 December 2024 (contract end date) in Semester 1 and 12 January (contract start date) to 11 May 2025 (contract end date) in Semester 2**. For Semester 1, you will have to check out by **8 December 2024** (contract end date), 12pm and for Semester 2, you will have to check out by **11 May 2025** (contract end date), 12pm. Additional charges will apply if you wish to check in before or check out after this period.

1.2. This offer excludes vacation stay. If you wish to stay during the December 2024 to January 2025 and/ or May to July 2025 vacation, you will have to submit a separate application via UHMS sometime in November 2024 and April 2025 respectively. More information can be found [here](#).

2. Acceptance of Offer

2.1. Please accept the offer via the UHMS hostel application portal, familiarise yourself with the [Housing Agreement and the Hostel Rules and Regulations](#) applicable to your hostel, complete the e-orientation and pay the full hostel fees by **the deadline stated above**. The offer will otherwise lapse and your room will be offered to another student. As there is a very high demand for campus hostel rooms, we will not be able to offer another room to you should your offer lapse.

2.2. Save or print the “full hostel fees payment receipt” for your records. For information on hostel rates and other charges, please visit [Hostel Rates \(nus.edu.sg\)](https://uhms.nus.edu.sg/HostelRates).

2.3. Please ensure you have accepted your accommodation offer via the UHMS hostel application portal before making any payment. For manual payment modes for full hostel fees (and meal plan, where applicable), please visit [here](#).

2.4. By paying the full hostel fees (and meal plan, where applicable) or checking in, you are deemed to have accepted the terms and conditions of the housing agreement, application exercise and accommodation offer. In the event of any non-compliance with the terms and conditions, including eligibility for campus accommodation, the University reserves the right to terminate the accommodation offer/ resident’s stay by written notice to the student.

2.5. Please note that the hostel rates for air-con rooms and apartments are not inclusive of utilities charges arising from the usage of the air-con unit. A separate charge is applicable on a prepaid or "Pay-As-You-Use" basis. The hostels reserve the right to charge miscellaneous fees such as registration fee, yearbook fee, etc to its residents. For more information on these fees, please contact the respective Hostel Management Office.

2.6. By accepting this offer, students staying in Twin-Sharing Apartments agree that they will not be able to request for rooms/ hostel transfer during the contract period.

3. Respect and Consent Culture Module

3.1. It is compulsory for all newly matriculated students to complete the module **RC1000A in CANVAS** and attend the **"Respect & Consent Culture" workshop**. Do look out for the email circulars from the university and attend the face-to-face workshop before the stipulated deadline. Non-completion of the module may result in withdrawal of housing privileges.

3.2. Please note that NUS hostels have strict non-smoking and non-drinking rules. Students found smoking, possessing or consuming alcohol on hostel grounds or returning to the hostels in a state of drunkenness would be subject to NUS disciplinary proceedings.

3.3. The offer is non-transferable.

3.4. Subletting, with or without monetary transaction, is a serious offence and is not allowed. Offenders will face severe disciplinary consequences, including expulsion.

4. Check-In

4.1. The room details will be made known to you upon check in. You are expected to reside in the same accommodation and room type for the entire duration of your stay, unless otherwise advised by your Hostel Management Office.

At the point of check-in:

- Singaporean / SPR students - please show your student card or NRIC.
- International students - please show your passport AND a valid pass (e.g. social visit pass or student pass) issued by the Immigration & Checkpoints Authority of Singapore (ICA).

(Note: You will not be able to check-in if you do not have a valid pass to stay in Singapore.)

4.2. Please check-in only after you have paid the full hostel fee.

4.3. Please refer to the Contract Start and End Date for your official check-in/ out dates.

4.4. For requests to check in before or after the contract start date, please apply via UHMS Portal at <https://uhms.nus.edu.sg/StudentPortal> during the stipulated periods. After this period, you may want to approach the Management Office of respective hostel directly for your early check-in request. Additional charges will apply if you check in before the contract start date. For late check-in, you will still be liable for the full hostel fees from the contract start date to the contract end date.

4.5. If you do not inform us before the contract start date that you will not be checking-in on the expected date, your room will be re-offered to another student and your full hostel fee paid will be forfeited.

5. Queries

For queries on room and facilities at each hostel (e.g. location, operation hours, check-in/out dates or procedures, payment of hostel fees, amenities/facilities or maintenance issues etc), please contact the respective Hostel Management Offices. Their contact details are listed at <https://nus.edu.sg/osa/contact>.

For queries on hostel admissions matters (e.g. admission guidelines, application timeline, procedures or login issues), kindly submit your query at www.hosteladmission.nus.edu.sg and click on the “Ask a Question” tab. If you are a new user, please create a new account ID and password.

Once again, congratulations and we wish you an enriching and memorable residential experience.

Hostel Admission Services Office
of Student Affairs
National University of Singapore